

ADULT PRIMARY CARE	
PEDIATRIC PRIMARY CARE	
ADULT BEHAVIORAL HEALTH	
PEDIATRIC BEHAVIORAL HEALTH	
RELEASE OF INFORMATION SIGNED	

Pediatric Patient Registration

	/	/			
DATE	SOCIAL SECURITY	NUMBER			
FIDST NAME	AUDDIE MANG	LACTNANAT		CKNAME (IE ADDITCADIE)	
FIRST NAME	MIDDLE NAME	LAST NAME	NI	CKNAME (IF APPLICABLE)	
HOME ADDRESS		CITY	STATE	ZIP CODE	
PHONE NUMBER	AGE	DATE OF BIRTH		PLACE OF BIRTH	
FORM COMPLETE	D BY	RELATIONSHIP TO	D PATIENT		
Sex at Birth:					
☐ Male ☐ Female					
Current Gender Identity (Ple	ase select One):				
☐ Male-to-Female/Transgen☐ Additional Gender Catego	ry, please describe			nder Male/Trans Mar clusively Male nor Fe	
Current Sexual Orientation (Please Select One):				
☐ Straight or Heterosexual ☐ Something else, please de	•	isexual □ Do not kn	ow □ Ch	oose not to disclose	
Race:					
☐ American Indian/Alaskan	Native Asian	☐ Black/Africa	an America	ın	
☐ Native Hawaiian/Pacific Is	lander □ White/Cauca	isian 🗆 Other			
Ethnicity:		Preferred Language:			
☐ Hispanic ☐ Non-Hispar	ic	☐ English ☐ Spanis	sh 🗆 Ot	ther	
How did you hear about us?					
☐ By a current HOPES patien	t Advertisement	□ Internet □ Socia	ıl Media	□ Other	
Student Status:					
☐ Full-Time Student ☐ Pa	rt-Time Student 🔲 No	ot a Student			
Employment Status:					
☐ Employed ☐ Not Emplo	yed □ Retired □ A	ctive Military Duty	□Unknown	1	

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Parent/Legal Guardian Information #1

PARENT/LEGAL GUARDIAN NAME(S	5)	PARENT/LEGA	AL GUARDIAN'S DOB	RELA	TIONSHIP TO	PATIENT
BEST PHONE NUMBER		ADDITIONAL	L PHONE NUMBER	EMA	IL ADDRESS	
HOME ADDRESS		CITY	STATE	ZI	P CODE	
Permission to Contact Parent/L	egal Gua	rdian #1	(Initial)			
Do you give us permission to:	☐ Yes	□ No	Call you at work?		☐ Yes	□ No
Call you at home?	☐ Yes	□ No	Leave message(s) at wo	rk?	☐ Yes	☐ No
Leave message(s) at home?	☐ Yes	□ No	Send HOPES informatio		☐ Yes	□ No
Email you?	☐ Yes	□ No	Ask for survey participa	tion?	☐ Yes	□ No
Leave text messages (SMS)?*	☐ Yes	□ No	,, ,			
* Fees may be applied by your service carrie						
Parent/Legal Guardian Informa	ition #2					
PARENT/ LEGAL GUARDIAN NAME((S)	PARENT/LEG/	AL GUARDIAN'S DOB	RELA	TIONSHIP TO	PATIENT
BEST PHONE NUMBER		ADDITIONAL	L PHONE NUMBER	EMA	L ADDRESS	
HOME ADDRESS		CITY	STATE	ZI	P CODE	
Permission to Contact Parent/Le	egal Guar	dian #2	(Initial)			
Do you give us permission to:	☐ Yes	□ No	Call you at work?		☐ Yes	□ No
Call you at home?	☐ Yes	☐ No	Leave message(s) at wo	rk?	□ Yes	□ No
Leave message(s) at home?	☐ Yes	\square No	Send HOPES informatio		□ Yes	□ No
Email you?	☐ Yes	□ No	Ask for survey participa		☐ Yes	□ No
Leave text messages (SMS)?*	\square Yes	\square No	Ask for survey participa	tion:	103	
* Fees may be applied by your service carri	er.					
Emergency Contact Information	1					
EMERGENCY CONTACT			PHONE NUMBER			
RELATIONSHIP TO PATIENT			<u>-</u>			
PRIMARY CARE PHYSICIAN	(IF APPLICAL	BLE)	PHONE NUMBER			
To the best of my knowledge, all inform notify HOPES staff immediately if there insurance coverage, SSI, SSD, or any oth understand that any fields that are left be	are any cha er benefits	nges in my name received through	e, address, telephone number, wor n outside agencies or community b	rk status	, and/or loc	ation,
PATIENT NAME						
PARENT/ LEGAL GUARDIAN SIGNATURE			DATE			

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Authorization for Third Party to Consent to Treatment of Minor

i am the	
Parent	
Guardian	
Other person having legal custody	gal relationship)
(Describe let	gui reiutionsnip)
of(Print <i>Name of Minor)</i>	, a minor.
(Print Name of Minor)	
I hereby authorize	to act as my agent to consent to all health
(Print Name of Agent)	
services which are recommended by, and delivered under	any licensed provider at Northern Nevada HOPES, whether such
diagnosis, treatment or transport/referral for hospital care	e is required.
care being required, but is given to provide authority to th	any specific diagnosis, treatment, or transport/referral for hospital ne above-named agent to give consent to any and all such diagnosis, licensed provider, from Northern Nevada HOPES, recommends.
am duly authorized to execute the above, and I accept the	d agreement. I have received a copy of this consent/agreement and e terms as described. I understand this consent/agreement is ecified here:or until revoked in writing,
Signature	Date/Time:
(Parent, guardian, other person above having lega	I custody)
Print Name:	
(Parent, guardian, other person above having lega	l custody)
Witness to Signature:	Date/Time:
Print MINOR's Name:	Date of Birth:
Copy given to Agent Consent scanned in I	Minor's chart Original sent to Compliance Department
	at any time, (Which may be in writing, in person, or by certified mail to the ly upon receipt, except to the extent that the Provider has acted in reliance on
REVOKE AUTHORIZATION TO CONSENT TO TRE	ATMENT OF MINOR
I hereby revoke these authorizations for third party consent to tre	
Signature:	Date/Time:
(Parent, guardian, other person above having lega	l custody)
Company to Arrest	Minada short
Copy given to Agent Consent scanned in I	Minor's chart Original sent to Compliance Department

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ADULT PRIMARY CARE	
PEDIATRIC PRIMARY CARE	
ADULT BEHAVIORAL HEALTH	
PEDIATRIC BEHAVIORAL HEALTH	

Consent to Treatment

I hereby consent to and authorize such treatment as prescribed and fully explained to me by HOPES. I further consent to and authorize such laboratory tests and procedures, x-ray examinations and other routine medical services that are deemed necessary by the HOPES providers. It is not possible to make guarantees concerning the results of the examination for

SIGNATURE OF HORES EMPLOYEE	DATE
PATIENT/LEGAL GUARDIAN SIGNATURE	DATE
·	greement. I have received a copy of this consent/agreement and erms as described. I understand this consent/agreement is effective
adhering to the Health and Human Services Poverty Guidelir income and can change as my income increases or decrease policy of private or commercial insurance, said benefits will covered by Medicare, or Medicaid a claim will be sent to the	ve no third party insurance coverage using a sliding fee scale, nes. I understand that charges for services are contingent upon my s. In the event that I am entitled to benefits arising out of any be applied for and assigned to Northern Nevada HOPES. If I am appropriate agency. However, I understand that I am responsible y insurance policy or government agency and that such copays are arrangements have been made.
PAYMENT FEES FOR SERVICES	
	m approach to patient management and that medical information macists, behavioral health providers, RNs, case managers, medical asent. This information is used solely for the purpose of
me during regular business hours to answer any questions of	operate an emergency care service. Staff members are available to or concerns regarding my need for urgent care. If my situation is an emergency room. If I wish to speak to a provider after hours, I can the answering service and a provider will return my call.
provider if my regular provider is unavailable. I understand t	I on availability. I understand that I may be seen by another HOPES that if I am late for my appointment, I may not be seen by my ation refills by contacting the pharmacy at least three business days
all care and/or treatment proposed to me with the HOPES p do not want to proceed with such course of treatment. I will sexual, drug, and/or alcohol history and personal or social coproper treatment, care, and referral for needed services. I approcedures done in a timely manner, prior to my next sched appointments on time. Hopes does not currently provide Ge	e to me. I understand I will have the opportunity to discuss any and roviders and I may refuse to consent for care and/or treatment if I provide HOPES with accurate information regarding my medical, oncerns which may impact my health or medical care to ensure m responsible for having all lab tests, x-rays, and other diagnostic uled clinic appointment, and I will report for all scheduled clinic ender Affirming Services or Hormone Replacement Therapy (HRT) stance of family planning services must not be a prerequisite to

DATE SIGNATURE OF HOPES EMPLOYEE

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As a patient, you have the right to:

- Be treated with respect and dignity in a safe and private setting.
- Change medical providers at Northern Nevada HOPES.
- Get another opinion about your illness or treatment.
- Respect for your cultural, social, spiritual, and personal values and beliefs.
- Know the cost of your care and ways you may pay for your care.
- Access the on-call doctor through an after-hours answering service.
- Access interpretive services if you do not understand English or other assistance if you are hearing or sight impaired. Such services are free of charge.
- Receive services regardless of your ability to pay.
- Be informed about your illness and treatment, including options for your care.
- Know about services available through HOPES.
- Know that HOPES does not provide dental services on site, but you can be referred to external
 dentists.
- Ask for special arrangements if you have a disability.
- Refuse to be included in any research program without limiting medical care or treatment.
- Be informed that HOPES does not manage chronic pain or provide disability assessments.
- Be informed that taping your office visit with your provider without disclosing the same does not foster a trusting provider-patient relationship.
- Be informed of HOPES pharmacy hours and timelines for filling new and existing prescriptions.
- Be informed of electronic access of your patient records through HOPES patient web portal.
- Privacy of your health records as determined by HIPAA / 42 CFR Part 2.
- Know that HOPES has a legal duty to report certain information and it will make such reports to the proper authorities.
- Refuse treatment care and services as allowed by law.
- File a complaint or a formal grievance, if you are not satisfied with the care at HOPES.
- Know about philosophy and characteristics of the patient management program.
- Have personal health information shared with the patient management program(s) only in accordance with state and federal law.
- Identify HOPES specific program's staff members, including their job title, and to speak with a staff member's supervisor if requested.
- Speak to a health professional and receive information about patient management program.
- Receive administrative information regarding changes in, or termination of, the patient management program at HOPES.
- Decline participation, revoke consent, or dis-enroll as a patient at HOPES at any point in time.

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As a patient, you have the responsibility to:

- Inform your medical provider about your illness o problems.
- Ask questions about your illness or care.
- Show respect to HOPES employees, volunteers, and contractors and other patients.
- Understand that physical and/or verbal threats of violence, harassment, coercion, intimidation, and other disruptive behaviors will not be tolerated and could result in terminating the patient-HOPES relationship.
- Cancel or reschedule appointments in advance so that another person may have that timeslot.
- Inform the hospital or ER that you are a patient of HOPES for coordination of care.
- Not arrive at Northern Nevada HOPES or appointments intoxicated or under the influence of drugs.
- Use medications or medical devices for yourself only.
- Inform a medical provider if you become worse or have an unexpected reaction to a medication.
- Follow prescriber's directions on all aspects of prescriptions.
- Give written permission to release your health records when necessary.
- Provide HOPES a copy of your living will or durable power of attorney for health care matters.
- Pay your co-pays and bills on time.
- Meet with financial counselors to set up payment plan
- Submit forms that are necessary to participate in a program, to the extent required by law.
- Give accurate clinical and contact information and to notify the patient management program of changes in this information.
- Notify your treating provider of their participation in the patient management program, if applicable.

If you have any questions, please ask a HOPES employee.

PATIENT NAME		
PATIENT/LEGAL GUARDIAN SIGNATURE	DATE	

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ADULT PRIMARY CARE	
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Notice of Privacy Practice and Complaint/ Grievance Acknowledgement:

NOTICE OF PRIVACY PRACTICE

I hereby acknowledge that I have read or received HOPES Notice of Privacy Practice (or have had it read to me in a language I can understand). I have had all my questions answered about this Notice of Privacy Practice.

and at each reception area.
I understand that I will receive a paper copy of the Notice of Privacy Practice when I request one.
I would like a paper copy of HOPES Notice of Privacy Practice
Individual was provided a paper copy of the Notice of Privacy Practice
COMPLAINTS & GRIEVANCES
Northern Nevada HOPES takes complaints and/or grievances of all kinds seriously and invites discussion with clients or legal guardians about their concerns. HOPES will provide a forum to address complaints, striving for a satisfactory resolution prior to a grievance being filed. In the event a satisfactory resolution is not achieved, a client may file a formal grievance. During the formal grievance process, HOPES strives to work with clients to find mutually satisfying conclusions.
If you would like a copy of the complaint or grievance form with instructions, please contact the Privacy Officer
Patient Name:
SIGNATURE OF PERSON GIVING ACKNOWLEDGEMENT OF LEGAL REPRESENTATIVE DATE
PRINT NAME OF PERSON GIVING ACKNOWLEDGEMENT
RELATIONSHIP TO INDIVIDUAL:SelfParentGuardianAuthorized Representative
Acknowledgement Refused
On this date, the undersigned patient refused or failed to acknowledge receipt of the Notice of Privacy Practice and Complaints/Grievances.
Patient Name: Date:
Reason for refusal/failure:

A signed copy of this page is to be filed with the patient's record.

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SIGNATURE OF HOPES EMPLOYEE

Email Consent: Non-Secure E-Mail/Text (SMS) Messaging

PATIENT NAME DATE OF BIRTH	
PATIENT EMAIL ADDRESS	
Northern Nevada HOPES' team cannot guarantee the security and confidentiality of an e-mail or to message transmission. Employers and online services have the right to access and archive e-mail (SMS) transmitted through their systems. If your e-mail is a family address, other family members your messages. If you allow others access to your cell phone they may see your messages. Therefor be aware that you e-mail and/or text (SMS) at your own risk. Because of the many internet and e-mail beyond our control, we cannot be responsible for misaddressed, misdelivered or interrupted e-mail (SMS) messages. Northern Nevada HOPES and your health care provider are not liable for bre confidentiality caused by yourself or a third party.	and text may see e, please all factors all or text
Northern Nevada HOPES will only send text (SMS) messages pursuant to the Federal Commu Commission's (FCC) Declaratory Ruling and Order. HOPES will not receive text (SMS) messages.	nications
E-mail is best suited for routine matters and simple questions. You should not send e-mail for undergency situations or for matters requiring an immediate response. Your provider will attempt to respond promptly to e-mail, but cannot guarantee that an e-mail will be read and responded to we particular period of time. Time sensitive issues should be taken care of by telephone.	read and
Please do not use e-mail for communications regarding sensitive health information, such as transmitted diseases, AIDS/HIV, mental health or substance abuse.	sexually
Please include your full name, birthdate and telephone number in all e-mails. List the subject of yo in the "Subject" line of your message.	ur e-mail
All e-mails between you and your provider regarding diagnosis or treatment will be printed and made your permanent health record. Your provider may forward your e-mail to other staff members as refor response. However, your e-mail will not be forwarded outside the Health Team without authorization. In order to prevent the introduction of computer viruses into our system, do attachments to us in your e-mail.	necessary out your
You are responsible for protecting your password or other means of access to e-mail and te messages.	xt (SMS)
PATIENT/LEGAL GUARDIAN SIGNATURE DATE	

DATE



ADULT PRIMARY CARE	
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PEDIATRIC BEHAVIORAL HEALTH	

Household Dependents

Please complete the following information for all partners, children, and others living in your home:

FIRST NAME	MIDDLE NAME	LAST NAME
DATE OF BIRTH	ETHNICITY	RELATIONSHIP
FIRST NAME	MIDDLE NAME	LAST NAME
DATE OF BIRTH	ETHNICITY	RELATIONSHIP
FIRST NAME	MIDDLE NAME	LAST NAME
DATE OF BIRTH	ETHNICITY	RELATIONSHIP
FIRST NAME	MIDDLE NAME	LAST NAME
THOTHAND	WIDDLE WAVIE	EAST MANIE
DATE OF BIRTH	ETHNICITY	RELATIONSHIP
FIRST NAME	MIDDLE NAME	LAST NAME
DATE OF BIRTH	ETHNICITY	RELATIONSHIP
FIRST NAME	MIDDLE NAME	LAST NAME
DATE OF BIRTH	ETHNICITY	RELATIONSHIP
IENTS:		

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ACCT #	
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2025 NORTHERN NEVADA HOPES FPL SURVEY

ANNUAL INCOME

To share your annual income, please fill in the Family Size box with the number of people in your household. Then, choose the box that corresponds to the dollar amount closest to your annual household income. For example, if your household consists of 5 people with no income, select the box with an annual income ranging from \$0-\$15,650.

INGRESOS ANUALES

Por favor comparta sus ganancias anuales. Primero, escriba la cantidad de personas en su hogar en la casilla de Tamaño de Familia. Luego, seleccione la casilla correspondiente al monto en dólares más cercano a su ingreso familiar anual. Por ejemplo, si su hogar está formado por 5 personas sin ingresos, elija la casilla de Ingresos Anuales de \$0-\$15,650.

Family Size/Tamaño de Familia	Annual Gross/Ingresos Anuales						
	\$0 - \$15,650 □	\$23,476 - \$27,387	\$31,301 - \$46,950	\$62,601 - \$67,504	\$73,632 - \$79,541	\$88,368 - \$95,845	\$99,951 - \$129,000
	\$15,651 - \$23,475	\$27,388 - \$31,300	\$46,951 - \$62,200	\$67,505 - \$73,631	\$79,542 – \$88,367	\$95,846 - \$99,951	\$129,001- above/ más

Name/Nombre:					Date/Fecha:	
		 	 _			



No-Show and Same-Day Cancellation Policy

1. No-Show Policy:

A patient who misses two scheduled appointments without providing prior notification will be required to have two walk-in visits before being able to schedule appointments again.

2. Same-Day Cancellation Policy:

A patient who cancels a scheduled appointment on the same day without providing a valid reason will be subject to the following:

First Occurrence: A verbal warning will be issued.

Second Occurrence: The patient will be required to have two walk-in visits before being able to schedule appointments again, similar to the no-show policy.

Exceptions:

Emergencies: In the case of a medical emergency, the patient will not be penalized for missing or canceling an appointment.

Valid Reasons: If the patient can provide a valid reason for missing or canceling an appointment, such as a serious illness, family emergency, or transportation issues, they may be exempt from the policy.

Communication:

Patients will be notified of this policy at the time of their initial visit and whenever their appointment status changes. Staff will make every effort to contact patients to confirm appointments and address any concerns.

Política de Cancelación por no Presentarse y el Mismo Día

1. Política de no presentarse:

Un paciente que falte a dos citas programadas sin proporcionar notificación previa tendrá que tener dos visitas sin cita previa antes de poder programar citas nuevamente.

2. Política de cancelación en el mismo día:

Un paciente que cancela una cita programada el mismo día sin proporcionar una razón válida estará sujeto a lo siguiente:

Primera Ocurrencia: Se emitirá una advertencia verbal.

Segunda Ocurrencia: Se requerirá que el paciente tenga dos visitas sin cita previa antes de poder programar citas nuevamente, similar a la política de no presentarse.

Excepciones:

Emergencias: En caso de emergencia médica, el paciente no será penalizado por faltar o cancelar una cita. **Razones válidas de**: Si el paciente puede proporcionar una razón válida para faltar o cancelar una cita, como una enfermedad grave, emergencia familiar o problemas de transporte, puede estar exento de la póliza.

Comunicación:

Los pacientes de serán notificados de esta política en el momento de su visita inicial y siempre que cambie el estado de su cita. El personal hará todo lo posible para contactar a los pacientes para confirmar las citas y abordar cualquier inquietud.



PEDIATRIC HEALTH HISTORY | New Patient Today's Date: CHILD FIRST NAME MIDDLE NAME LAST NAME Nickname Form completed by: _____ Reason for visit today? Previous healthcare provider? ______ Last visit? _____ Specialists (past or present)?_____ **Living Arrangements:** Who does the child live with? (ex. Mother, Father, Siblings, Grandparents) If parents are not living together or if child does not live with both biological parents, what is the child's custody status? Occupations of adults living with child? **MEDICATIONS** Does your child take any medications regularly? ☐ Yes ☐ No List: Any vitamins, herbs or supplements? \square Yes \square No List: Is your child allergic to any medicines or drugs? ☐ Yes ☐ No List and Explain:

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PERSONAL MEDICAL HISTORY:

BIRTH HISTORY Whe	en was the baby born? \square] At term (37+ w	reeks) □ Early	□ Late			
If early, weeks gestation	on?						
Birth weight:	lbs	oz or:	kg	g			
Birthplace:			_				
Delivered: □ Vaginal	☐ Cesarean If cesarea	an, why?					
Did the baby have any	problems right after birt	th? □ Yes □ No	If yes, please ex	xplain:			
Did the mother have a	any chronic or acute infec	ction, illness or p	problem with he	r pregnancy? ☐ Yes ☐ No			
If yes, please explain:							
During pregnancy, did	the mother:						
Smoke? ☐ Yes ☐ No Drink alcohol? ☐ Yes ☐ No Use drugs? ☐ Yes ☐ No Medications? ☐ Yes ☐ No							
Date of adoption (if applicable):							
How was the initial feeding given? Breast Bottle If breastfed, how long?							
Did the baby go home with the mother from the hospital? $\ \square$ Yes $\ \square$ No							
If no, please explain:							

PAST HISTORY – if applicable, does your **child** have or has he/she ever had:

CONDITION	NOW	PAST	COMMENTS
ADHD/anxiety/mood problems/depression			
Alcohol/Drug use			
Anemia			
Bladder or kidney infection/malformation			
Bleeding or clotting problems			
Blood transfusion, IVIG transfusion			
Cancer or bone marrow treatment			
Chemotherapy			
Chickenpox or Measles or Tuberculosis			
Cholesterol problems			
Congenital cataracts or retinoblastoma			
Dental problems or cavities			
Developmental delay			
Diabetes			
Ear problems (frequent ear infections, hearing loss, wax impaction, etc)			
Environmental or food allergies			
Eye or Vision problems			

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CONDITION	NOW	PAST	COMMENTS
Frequent ear infections or hearing loss			
Frequent headaches			
GI Issues (chronic abdominal pain,			
constipation, lactose intolerance, Celiac, etc) Gender transition or questioning			
Head injuries/concussion/ Loss of consciousness			
Heart problem or heart murmur			
Hormone problems (thyroid, growth hormone, PCOS, etc)			
Lung Problems (asthma, pneumonia)			
Obesity			
Organ transplant			
Seizures or Neurological Diseases			
Sexually transmitted infections			
Skin Conditions (eczema, acne, etc)			
Sleep problems (bedwetting after 5yo,			
snoring, sleep apnea, etc)			
(F) Has she started her period?	YES	NO	
(F) Problems with periods	YES	NO	
Any other significant problems?	YES	NO	

GENERAL

Has your child had serious injuries or accidents? $\ \square$ Yes $\ \square$ No
Explain:
Has your child ever had surgery ? ☐ Yes ☐ No
Explain:
Has your child ever been hospitalized ? ☐ Yes ☐ No
Explain:
Are your child's vaccines up to date? ☐ Yes ☐ No
Explain:
Are any family members smokers? ☐ Yes ☐ No
Explain:
Are there any guns in the home? ☐ Yes ☐ No
If ves. locked away from kids?:

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FAMILY HISTORY:

Please list any known medical conditions for the relatives listed below.

For example: diabetes, cancer, heart attack, stroke, high blood pressure, high cholesterol, alcohol abuse, drug abuse, depression.

Relative	Alive,	Deceased,	Medical Condition(s)	Cause of death
	age	age of death		(if applicable)
Mom				
Dad				
Mom's Dad				
Mom's Mom				
Dad's Dad				
Dad's Mom				
Siblings				
Other				
Relatives				
Patient Adopte Additional Com		es 🔲 No pout Family Healt	h:	
Is there anythir	ng else yo	u would like to s	hare with us about your child?	

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